Discription based on Specified Commercial Transactions Law

Company Name	City Net Trust Co., Ltd.
Representative	Naoki Ishihara
Office Address	4th Floor, Sannomiya Miyuki Building, 4-3-5 Kanoucho, Chuo-ku, Kobe-shi, Hyogo 650-0001, Japan
TEL & FAX	TEL : +81-78-322-2110 FAX : +81-78-322-2120
Business Hour	10:00 a.m. to 6:00 p.m. ※*Please refer our business calendar.*
Emailaddress	monthly@citynetweb.jp
Website URL	https://www.citynet-monthly.jp/
Payment Due	● At the applying for reservation of each property, you will be required to pay the application deposit. ● The balance of the total contract amount (initial cost and rent for the first and the second month etc. Please refer the quotation provided on the online application process.) will be settled by your credit card on 12th of the next month of the applying. ● Payment of the rent for the third and later month shall be settled by your credit card for the next coming month by the date described on the lease agreement every month. ● If the contract period is less than 2 months, you will be required to pay the full amount for two months lease by the contract date. ● If the different provisions are applied, it will be displayed on the description page or the lease agreement of each property.
Payment Method	● All of the payment method shall be by credit card payment. ● The credit card payment will be settled by us or a paymente collection agency. ● Please refer to the lease agreement which shown on the screen during application process.
Contract and Key Handover	● Please follow the method specified within the application process for key handover. Please be sure to check the information in the email sent to you upon completion of your application. ● After confirming your passport and valid visa and the payment of contract amount etc., we will give you the key.
Required fee other than the rent etc	Security Deposit, Utilities fee as of water, electricity and gas, Cleaning and preparation fee, Option fee, Application fee, transfer fee, and restoration cost etc.
Security Deposit	● Security deposit will be refund the balance by bank transfer within one months after the lease termination. ● If there is any cost borne on the tenant as of unpaid rent, necessary repairs or other liabilities based on the lease agreement, they are deducted from the Security Deposit. In addition, if the amount of outstanding excesses the Security Deposit, we will charge the excess amount. ● The bank transfer fee (remittance fee) for the refund of Security Deposit will be borne by the lessee.
Cancellation Policy	Cancellation after the application charges the default cancellation fee. Cancellation up to 31 days before the lease start date : 50% of the total contract amount Cancellation between 1 day to 30 days before the lease start date : 80% of the total contract amount Cancellation after the scheduled lease start date : 100% of the initial payment amount (the next provision of the cancellation of the lease period shall be applied.) ※ Determined based on the email receiving time and Japan standard time the midnight (0:00am). ※ If you don't come without any reasonable contact by 5pm the next day of the scheduled lease start date and cannot conclude the lease agreement, it will be considered as cancelled.
Extension of contract period	Please refer to the lease agreement which shown on the screen during application process.
Cancellation during contract period	Though it depends on the property and the lease period, in principle, cancellation penalty fee is required. Please refer the lease agreement which the details will be clearly stated in.